



ANNUAL REPORT

2018



HERE FOR **YOUTH**

Directors: Andrea Bourke | Fr. Paul Murphy | Sean O' Callaghan | Seamus Mc Grath | Sean O' Halloran | Dylan Roche | Karen Doyle | Joanne Walsh | Crena Morrissey
Patrick Walsh | Michael Nevin | Clive Smith | Christina Fogarty (Chief Executive Officer)

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Youth Work Ireland

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CHAIRPERSONS ADDRESS

Good evening everybody and welcome to our Annual General Meeting. It gives me great pleasure to address you today and highlight the fact that Waterford and South Tipperary Community Youth Services is marking 50 years in existence in 2019 and tonight kicks off our celebrations.

Our Annual report contains a comprehensive financial account and reports from across the various sectors, including Volunteer Led Youth Clubs, Community Youth Programmes, Youth Justice and the Drugs projects. I urge you to take the time to read these as they reflect some of the highlights and challenges regarding services being offered to young people throughout Waterford City, County and South Tipperary.

I would like to begin by thanking my fellow board members for their contribution throughout the year. Our board is strong with the right mix of skills, experience background, knowledge and independence. This year we began an evaluation of our board in terms of effectiveness and are keen to build on the learnings from that. I want to especially thank Ms. Crena Morrissey, who is stepping down from the Board after a commitment of 19 years' service as a volunteer. We are sorry to see her go but deeply appreciate the enormous contribution she has made to the organisation and especially within club development. Such volunteerism is at the heart of W.S.T.C.Y.S.

On behalf of the board I would like to place on record our thanks to the Management Team led by Chris Fogarty, and our many staff and volunteers throughout the organisation, for their outstanding efforts throughout the year. Each member of an organisation plays an important role in improving a company's performance and it is your loyalty and hard work that has allowed us reach the 50-year milestone.

W.S.T.C.Y.S. has continued to expand this year and I would like to take this opportunity to welcome all new members of staff, including the staff of the Intercultural Health Hub who joined us. We value the diversity and contribution new staff make and hope they will be with us for many years to come. Building organisational capacity and employee commitment are key pre-requisites to achieving our goals.

I would also like to thank our various funders whose support allows the organisation to execute its strategy. In line with our commitment to adhere to best corporate governance practices, much work has been undertaken to achieve compliance with the Children First Act and General Data Protection Regulation Act. As an organisation we must continue to ensure that governance is to the forefront of our work as regulations and society evolves. Transparency and communication remain key and within this context our new website will be unveiled this evening.

While on a national stage, there are talks of recovery and prosperity, we are ever more aware that not all young people, families and communities benefit equally from change, especially those who are marginalised and suffer through social exclusion. Concerns for young people in our area continue to be homelessness, poverty, drug use and mental health difficulties among others. Youth work remains an important component in addressing these issues and we must continue to value all young people and harness their potential. Looking to the future, I call on all members of the organisation to strive to go that extra mile for our young people, to listen, to advocate for and to empower those you are working with. For, it is those young people, with your support, that will shape the next 50 years of Waterford and South Tipperary Community Youth Service.

Finally, having been chairperson of the board for the last three years it is time for me to step down, to allow other members the opportunity to bring some fresh and new ideas. I have really enjoyed my time as Chair, and I would like to sincerely thank everybody for giving me the opportunity to hold this position.



Andrea Bourke
Chairperson

COMPANY SECRETARY REPORT

The Board, Staff and Volunteers of Waterford & South Tipperary Community Youth Service worked very hard during 2018 to deliver high quality integrated services to young people and service users in the community, ensuring that services were relevant, innovative and responsive at all times. The complexity of the organisation demanded astute management of 76 full and part time staff, 32 C.E. workers, 43 projects with different thrusts and emphasis, all funded through as many as nine funding streams and the management of 15 premises and facilities. The organisation's record of accomplishment and quality service delivery as maintained in 2018 is testimony to the efforts of all those who gave of their time as volunteers and as committed workers from the Board to the grass roots. With the assistance of 300 community volunteers, the organisation reached in excess of 12,000 young people and adult service users throughout the year through clubs, projects and services. A significant development during the year was the funding by the H.S.E. of the Intercultural Health Hub which provides a team of Health Advocates and aims to improve the health outcomes of Protection Applicants, Refugees and Roma, by advocating and supporting access to health care systems in Ireland. This development has allowed the organisation to begin connecting with a very vulnerable target group involving, children, young people and their families. This is a very fitting match with the organisation's overall aim and has integrated well with its programmes and services.

Board

The Board were as usual very active during the year meeting for a total of 54 hours between Board and Committee meetings. The Board itself met on 11 occasions with an overall attendance rate of 75% demonstrating the level of commitment by Directors. The Board held its annual Review and Planning Day on Sunday 11th of February, which provided an ideal opportunity to take an overview of the achievements made during 2018 and to set the priorities for 2019. Membership of the Board for 2018 included the following 12 people: Chairperson – Andrea Bourke; Treasurer - Sean O' Callaghan; Secretary – Fr. Paul Murphy; Crena Morrissey, Seamus Mc Grath, Sean O' Halloran, Joanne Walsh, Clive Smith, Mick Nevin, Karen Doyle, Dylan Roche and Pat Walsh.

The Board continued to manage and monitor the complex work of the organisation, deploying its resources as effectively and stringently as possible in the best interest of the membership. The Board now has in place a robust system for identifying and addressing risks to the organisation at all levels and careful attention is given to developments and changes in the policy environment that impact on the organisation. In order to focus efforts in crucial areas, the Board operated three Board Committees during the year: The Finance, Audit & Special Purposes Committee, the H.R. Committee and the Governance Committee.

Finance

The Finance Committee held 11 meetings during the year prior to each board meeting and had a 96% attendance rate. The Committee was made up of three directors: Sean O' Callaghan (Company Treasurer), Paul Murphy (Company Secretary) and Sean O' Halloran (Board Member). The Committee was chaired by Sean O' Callaghan and was attended by the Finance Officer and the C.E.O. These meetings focussed on reviewing the accounts in detail, preparing reports for the Board and advising on all matters related to the financial affairs of the organisation. This committee oversaw and ensured that all of the organisation's accounts were managed properly and within budget; ensured that the organisation had cash flow; set targets for reducing costs; agreed budgets and continued to work on reducing the organisation's loans, which were reduced by €91,700 to €651,060. Additionally, this committee ensured that the organisation fulfilled the terms required by funder Service Level Agreements. Budgets were prepared for all projects and approved for use by the committee in January 2018. These were strictly monitored monthly and quarterly to ensure they were in line with funding.

Throughout the year there were several funder audits of the WSTCYS finance systems, procedures and transactions, these included significant detailed external audits from Irish Youth Justice Service, City of Dublin Youth Service Board (CDYSB) & HSE (National unit). These audits were conducted by independently appointed auditors lasting days and weeks in some instances, all of which had positive results with no issues reported. This highlights the high level of governance and financial structures in place and continually maintained by the staff and Board of WSTCYS. Negotiations were held with some funders to increase grant allocations or

to amalgamate and share resources between projects to increase their viability and to offset shortfalls in 2018; Successful negotiations with the HSE allowed WSTCYS to amalgamate the Profit & Loss reports for the community based drug projects (CBDI'S) to allow pooled resources and a greater ability to cost save and optimally utilise grant funding in full each year. We were also successful in securing additional once off funding from the HSE for the CBDI's to subsidise the current budget shortfall. A new HSE funding stream was secured for the intercultural health hub, this is a significant increase in funding for WSTCYS and the project fits very well with the organisations ethos. Our good relationship with funders was particularly important for our YPFSF funded projects where the administration of such transferred from the HSE to the WWETB. This transition was quick and painless. We were successful in securing DCYA capital grants in the SHY, Clonmel YRC, Farronshoneen & YIC projects. Several small grants were received from HSE lottery fund, Art grants, Waterford City and County Council, all in addition to main funder grants, which aided the development of programmes within each project.

Some additional key actions taken over the year included; the revenue commissioners New PAYE Modernisation System was successfully implemented by the finance team. Staff were trained and all systems were reviewed. The new payroll reporting system was researched and planned for implementation on 01/01/2019. Implementation was very successful which was a massive achievement considering the complexity and detailed payroll system in operation with the organisation. At the approval of the Finance, Audit & Special purpose committee, a full review of building valuations was conducted by Martin O' Brien Quantity Surveyor, and new higher valuations were notified to our insurance brokers to ensure all building/content insurance cover was adequate. An extensive investment has been made into the Elm Park building, along with our insurance claim and capital grant secured, WSTCYS has committed to topping up the funds needed to finalise essential works in areas of heating, ventilation, roof repairs and general building up keep to ensure the building is compliant with all health and safety standards.

The 2018 audit was conducted by Drohan & Knox and the accounts are fully SORP compliant. The auditors are satisfied with WSTCYS financial controls and procedures and had no significant audit issues to note.

H.R.

The Board H.R. Committee supported the management of the organisation's staff structures and met 6 times during the year with a 90% attendance rate. Chaired by Seamus Mc Grath, membership included three other directors – Pat Walsh, Karen Doyle and Mick Nevin. The C.E.O. attended at each meeting. The Committee oversaw the review of staff policies, procedures and terms and conditions over the year including the Staff Induction Policy & Procedures and induction process; Sick Leave Policy; Supervision Policy and Staff Code of Conduct. Additionally the committee contributed to the management of any staff matters including recruitment of new staff during interview processes. This Committee also contributed to the management of staff requests regarding leave of absence and education assistance.

The H.R. Committee has provides time and space dedicated to looking after and overseeing how W.S.T.C.Y.S. engages with its staff. This has resulted in improvements in policy consultation, development of new policies where gaps were identified, and improvement in some terms and conditions where this was possible.

Governance

The Governance Committee was made up of three directors including Fr. Paul Murphy (Chair) Dylan Roche and Clive Smith. The C.E.O. attended at each meeting. The committee met 7 times during the year with an attendance rate of 82%. This Committee undertook major work of reviewing W.S.T.C.Y.S. Governance Manual, which sets out how the organisation operates at governance level. A review of the company Memorandum & Articles of Association was also conducted, the result of which is the proposal of four motions at the A.G.M. Having guided the organisation's process to reach compliance with the Voluntary Governance Code in 2017, this committee commenced the process of engaging with the Charities Governance Code now required by the Charities Regulator.

One of the major areas of work that the Governance Committee oversaw in 2018 was the organisations task of reaching compliance with Children First. This involved achieving the following:

- Resolving that W.S.T.C.Y.S. is a Relevant Service under Children First
- Developing an organisation Safeguarding Statement & Risk Assessment
- Identifying the organisation’s Mandated Persons & maintaining a list
- Appointment of W.S.T.C.Y.S. Relevant Person to be available to public & Tusla enquiries
- Briefing the Board of their responsibilities re. Children First
- Ensuring all staff and volunteers completed Children First eLearning Module



The Governance Committee oversaw the implementation of any relevant recommendations or improvements fed back from the various external audits conducted during the year including those by the H.S.E., C.D.Y.S.B., D.S.P. The Board of W.S.T.C.Y.S. acknowledges that it is charged with being accountable and transparent in our dealings with people, public funding and charitable resources. The Board of W.S.T.C.Y.S. is committed to ensuring that a strong Board leads our organisation, has robust structures in place and works within clearly defined policies and procedures. This is not only to safeguard the organisation and the sector – but also to ensure the quality of service to those young people and adult service users availing of our services.

Staff

The organisation’s team of 51 full time staff, 23 part time staff and with the support of 20 Community Employment staff, delivered high quality, meaningful and relevant programmes and services to communities throughout the region during 2018. The central focus of all of the work undertaken was on young people, service users, volunteers, communities. The Board recognises the many challenges faced by the organisation’s staff in the everyday work of service delivery. W.S.T.C.Y.S. is fortunate to have a dynamic, resourceful, creative and innovative team of staff. In 2018, W.S.T.C.Y.S. lost two long-term staff – Becky Ryan who left the TYRE Project, and John Devlin who left Waterford C.B.D.I. The Board thanks them for their combined 22 years contribution to the work of the organisation and wishes them every success in the future. There were numerous new additions to the staff team in 2018: Shanice Hickey took over the lead at Clonmel Community Youth Project; Ovidiu Matiut was recruited to the Intercultural Health Hub along with Victoria Rosette, Alisa Petrovici and Osas Usideme. Maria O’ Leary took over the lead at the North Suburbs team and Vince Rellis took over as Community Drugs Worker at Waterford C.B.D.I. The Board extends a warm welcome to our new staff, wishes them well in their efforts working with young people, service users and volunteers in a community context, and hopes that they will be happy in their challenging roles. Some internal movement also occurred. Marian Smiles took up the reigns at Ballybeg Youth Project and Rachel Walsh very capably took over at the helm of the SHY Project.

The Board recognises the quality and calibre of staff that serve the organisation and see the staff team as one of the organisation’s greatest assets. Their dedication and commitment is exemplified every day in their sustained delivery of careful work with vulnerable people.

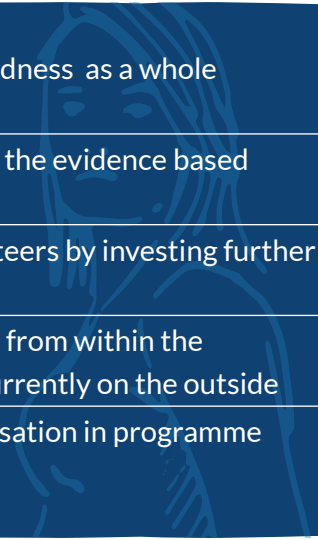
Youth Work Ireland

W.S.T.C.Y.S. participated as an active member in Youth Work Irelands structures during 2018. These included Y.W.I. Irish Youth Justice Service Working Group, the Child Protection & Safeguarding Working Group, the Targeted Youth Funding Scheme group, Club Development Sector meetings. In addition, the C.E.O. of W.S.T.C.Y.S. contributed as a member of the Board of Y.W.I. Quarterly meetings of the Regional Directors/C.E.O. of member youth services were also attended and provided a platform for identifying and addressing common issues. Youth Work Ireland provided an important structure through which W.S.T.C.Y.S. at Board, Management, Staff, Volunteer & Young person levels could feed into the continued consultations regarding the Targeted Youth Funding Scheme and general dealings with funders such as D.C.Y.A. There was a high level of participation in this year’s Youth Work Ireland Week, which was held in April and focussed on the theme of Equality!

Youth Work Ireland has been concentrating on advocacy on behalf of the Member Youth Services particularly in the context of the Targeted Youth Funding Scheme and forthcoming changes in the Youth Justice Projects and potential reform of the Youth Service Grant Scheme. Many meetings have been held with DCYA and strategic relationships have been strengthened and forged at national level. Participation at national level will be a priority over the coming year.

Interim Strategic Plan 2017 – 2018

W.S.T.C.Y.S. Interim Strategic Plan 2017 – 2018 guided the work of the organisation in 2018 through five main goals as follows:

- 
- GOAL 1:** Unity & Identity: Developing a greater sense of identity and inter-connectedness as a whole organisation and making this visible
 - GOAL 2:** Looking after the core of our work: Protecting our ethos by contributing to the evidence based discourse and by recording, owning and championing our practice
 - GOAL 3:** Stability & Sustainability: Ensuring the sustainability of our staff and volunteers by investing further in capacity building at all levels
 - GOAL 4:** Building participation and influence: Increasing participation and influence from within the organisations membership and increasing engagement of those who are currently on the outside
 - GOAL 5:** Prioritising Wellbeing: Fostering the theme of well-being as a whole organisation in programme design and service delivery

It is expected that the extensive work programme to be achieved under each goal will continue over the next five years through WSTCYS Strategic Plan 2019 – 2023.

Premises and Facilities

Maintenance and development of premises and facilities were a priority as usual for the organisation during 2018. Considerable resources were spent on conducting audits and improvements to health and safety and to maximising layouts and usage of facilities, in order ensure service delivery and sustainability. Every centre received attention and indeed more is needed in all of them as they provide very busy focal points in communities with a high volume of footfall on a daily basis. A maintenance schedule was implemented to ensure grass was cut, repairs were conducted and painting and decorating. The Elm Park premises was at the forefront again this year as every attempt was made to seal the building after sections of the roof blew off during hurricane Ophelia. This proved to be a very complex matter as remedial work was required on the remaining roof to ensure that no other section blew off. It has taken a long and protracted programme of work to reach the point now where the building is more or less sealed, where any remaining small leaks can be dealt with effectively and where other work that is required within the building can go ahead. The Board recognises and shares the frustration of young people, staff and management with regard to the centre and is committed to putting it right. Hopefully the repairs to the floors can be completed now and the new heating and ventilation systems can be installed.

Capital grants from D.C.Y.A. provided much appreciated opportunities to improve facilities at Elm Park, SHY Centre, and the Farronshoneen Centre. It is very important that WSTCYS is ready to exploit these opportunities whenever they arise to support our work with young people by improving the premises and facilities we offer as an organisation. Every effort will be made to benefit from these funds going forward. Additionally, the Board recognises its responsibility to protect the resources of the organisation as a charity and will continue to implement safeguards where needed in the coming year.

In conclusion, 2018 has been a very fruitful and eventful year with clear evidence of many successes. The Board would like to thank all the staff, and volunteers who have contributed at all levels of the organisation, and wish all the young people and service users well for the coming year.

CLUB DEVELOPMENT REPORT 2018

Youth Club work is at the very origins and heart of WSTCYS. This sector aims to support communities to establish and facilitate voluntary led clubs to meet the needs of young people in their area. It is supported by one part-time Club Development Officer, a manager with responsibility for Club Development and a dedicated team of volunteers. Over the last year, WSTCYS has supported 16 volunteer led youth clubs in 13 communities, catering for 220 young people. There was a total of 76 volunteer leaders involved in enabling this important work.

Activity & Development Overview

- 2018 was a year of laying the foundations to grow and develop our club work for the future. The first quarter of the year was spent consulting with existing clubs and leaders; building positive relationships and reviewing and evaluating current structures. This was done through site visits, the club development group meeting, meeting with volunteer teams and researching and reviewing practise models.
- Following an extensive review, The Volunteer Leader Induction Training was redesigned. It is now a 6-hour experiential learning programme, which equips club leaders with the skills to successfully run a youth club by building meaningful relationships with young people and providing them with opportunities to grow and develop. Feedback on the new training has been extremely positive.

All new leaders completed Induction training. All new volunteers as well as many existing volunteers/clubs completed Child Protection Training and all volunteers completed their Child's First training on line.

- One of the aims for 2018 was to give recognition to the invaluable work of the Club Leaders who work tirelessly within their local communities. To that end, two volunteer recognition events took place - a team building/ recognition day in May and a Christmas meal in December. The organisation, as a whole also celebrated the dedication of Club Leaders by awarding two of our longest servicing leaders tokens of appreciation at the A.G.M.
- The main focus of the Club Development Officer in the first half of 2018, was to ensure that existing clubs remained open. She worked tirelessly to recruit new volunteer leaders to support the current work of clubs and also re-establish No Limits Youth Club, which opened its doors again in early Spring.
- The second half of the year focused on re-establishing our presence in South Tipperary and setting up new clubs in the region. A lot of pre development work was undertaken in South Tipperary. This pre development work included: conducting a needs analysis of the area, networking and developing strategic relationships with key stakeholders in various communities, identifying key areas to target, utilising local resources and knowledge and conducting extensive outreach.

Five communities in South Tipperary were targeted for 2018 and 3 new clubs were established;

– BURNCOURT YOUTH CLUB | ARDFINNAN YOUTH CLUB | CLOGHEEN YOUTH CLUB

The communities of Newcastle and Carrick-on-Suir were also targeted. A considerable amount of time was spent in both communities trying to recruit leaders and even training some but unfortunately due to a lack of adequate numbers of leaders, clubs did not open in those areas.

Ignite Youth Club was established in Waterford city and is based in the Edmund Rice Multiplex, Manor Street. Its main target group is young people living in direct provision accommodation. It has a junior and a senior club.

- Two regional events took place in 2018. The first was the Dodgeball Tournament, in which 58 young people participated. This event was so enjoyable that the young people did not want the day to end and the tournament ran over time. The second was the Annual Barbeque, which took place in Woodstown in June with 66 young people and 24 leaders attending. Young people were divided into different teams, allowing them to make new friends and competing in numerous team games and events. The highlights of the day were the inflatable obstacle course and the face painting.
- Clubs were supported in devising and submitting their applications for the Local Youth Club Grant Scheme. All clubs who applied were successful and on average clubs were awarded €1,300 each.
- The development of national links with the Club Development sectors of Youth Work Ireland and other member services through the Club Development Officer/ manager's participation in national meetings and working groups. The Club Development Sector of WSTCYS participated in the re design the Youth Work Ireland National Club's event which will take place in 2019.
- The recruitment of volunteers has proved increasingly difficult this year. However, the most successful mode of recruitment was through social media. This was done by accessing local communities' social media pages and disseminating information there. In South Tipperary 70% of the new club leaders were recruited in this manner.

HIGHLIGHTS

- 4 new clubs established
- 124 young people attended Regional Events
- 2 Volunteer Recognition Events & the acknowledgment from organisation of the value and commitment of Youth Club Leaders
- New Volunteer Leader Induction Training

Issues/challenges

The most significant challenge for Club Development in 2018 was the recruitment of quality volunteer leaders. A considerable amount of time and effort was spent in communities trying to recruit leaders. In some cases, volunteers even completed induction training and Garda Vetting however due to changes in circumstances or change of mind, some clubs did not reach establishment. We continue to work on ways to be innovative in our recruitment and social media proved a valuable tool in this process. We aim to grow this further in the future.

Young people who attended Waterford & South Tipperary Community Youth Service clubs in 2018 developed skills in; communication and planning & problem solving. Through their participation, they build confidence & agency, resilience & determination. They were provided with opportunities to use their imaginations and explore their creativity. They developed emotional intelligence and formed meaningful and trusting relationships with positive adult role models and peers. Members of the clubs had fun and made long lasting memories.

It is important to acknowledge that the above outcomes for young people would not be possible without their leaders. Therefore, sincerest thanks to the 76 Volunteer Leaders who gave their time and commitment on a weekly basis to offer meaningful, safe and appropriate programmes and activities for young people in all the clubs.

COMMUNITY YOUTH PROJECTS

The 13 Community Youth Projects engaged 2,654 young people in a wide variety of recreational, educational and developmental groups and programmes in 2018. That is over 1,200 more young people included in 2018 than the previous year. ChillOUT included and supported an additional twelve young people who identify as non-binary.

Young people were supported in core groups/programmes to identify needs and interests using creative means. The programme design was then structured based on the following three themes;

- Social & recreational programmes
- Educational and developmental programmes
- Issue based work

The stage of group development, level of trust and depth of relationship influenced programme design/delivery as well as the community context at any given time. All programmes were young person centred and young people guided and directed the work of each project.

The levels of commitment, participation and engagement of young people across all the projects remained consistently high throughout 2018. There was a marked increase in young people's participation in the summer months, which had been declining year on year for the past few years. This was a welcome return and in keeping with traditional engagement practices in the past. This was achieved through on-going outreach by staff and volunteers to ensure young people's continued involvement at a very vulnerable time. The beautiful and unusual weather played a role in allowing projects to run no cost/low cost programmes, which also supported young people's involvement.

There were more opportunities provided for staff and volunteer training in the year, which enhanced and further developed skill and competency levels across the sector. Fundraising was a key part of each projects timetable to supplement the programme budgets. It was noted that communities experiencing disadvantage continued to be remarkably generous when our projects required additional funds throughout the year.

The projects also faced on-going challenges which impacted greatly on service delivery and these included: wholly inadequate core funding; drops in volunteer levels and difficulty in recruitment; lack of access to counselling and mental health services for young people; building issues (Elm Park); unstable living conditions/homelessness and lack of appropriate and effective response from state agencies responsible for the welfare of children and young people.

There have been a number of staff changes/new appointments over the year; the part-time worker in North Suburbs finished in December, one part-time worker in Cahir left and now two full-time staff are in place, new full time worker in the Shy Project, full-time worker in Ballybeg took a career break and was replaced by an experienced full time worker and also a new full time worker in Clonmel. The changes have bedded down over the year and all the projects are in a really good place at the year end.

All staff in the projects adhered to the highest standards of compliance and ensured all administrative requirements for SLA's and best practice were completed on time and to a quality standard. The commitment, dedication and professionalism of the staff continued to contribute to the overall development of the sector and ensured some of the most vulnerable young people were included, respected, heard and supported in the most meaningful and appropriate ways in response to their needs and interests.

Volunteer Involvement

The on-going sustainability and development of the sector was bolstered by the continued dedication, commitment and support of 132 volunteers who were involved in the delivery of quality youth work on a weekly basis. The integral role community volunteers play in the delivery of a quality, responsive and appropriate youth work service was evident throughout the year. Local people are best placed to respond effectively to the needs present within their own communities. WSTCYS staff continued to prioritise local people's voluntary involvement through face-to-face delivery, participation on Advisory Groups, involvement in fundraising initiatives and where appropriate encouraging and supporting voluntary involvement in the Board of WSTCYS. There has been on-going difficulty to recruit new volunteers across the sector and this has affected delivery especially on new initiatives identified.

KEY AREAS OF DEVELOPMENT

The projects provided a consistent, quality service with and for young people in the hearts of communities across the region.

- **Sample Service & Reform:** The project in Cahir has gone from strength to strength and delivered a quality service to vulnerable young people experiencing disadvantage in the community. The project continued to pilot new measurement tools as part of the pilot process for the new TYFS under the guidance of the TETBYO, DCYA Reform Unit and CES. Staff, young people and management participated in a series of consultations to influence and shape the role of the scheme across the sector. Staff and management played a key role at the DCYA led Measurement Conversation held in Croke Park in November for the whole sector. Staff and Management made two presentations and one of WSTCYS measurement models was displayed as well. Within WSTCYS, the other Community Youth Projects are learning from the pilot process to be in the best place possible when the new scheme rolls out.
- **NQSF:** The five Community Youth Projects continued their involvement with the NQSF process throughout the year with all successfully completing the three-year cycle at the end of December. Meetings were held with the WWETBYO on a quarterly basis to chart progress, highlight challenges and seek direction in relation to each project's CIP. The feedback was very positive and demonstrated WSTCYS commitment to quality youth work practices across our service.

Project Highlights

There were many highlights across the sector in 2018 but what continued to shine through was the careful, considered, genuine responses co-created with young people on a weekly basis. The Community Youth Projects rely heavily on building and sustaining quality, effective and appropriate relationships with young people to carry out the important work every week. The programme budget does not allow for high octane inputs so it takes a sophisticated, creative and resourceful approach from all the staff, volunteers and young people themselves to make something that young people want to be involved in week to week. It continued to be quite remarkable again this year.

Some of the highlights included young people's participation in the St. Patrick's Day Parade, the on-going STEM work that is raising young people's interests and skill levels in science and technology with a view to future employability in Waterford, ChillOUT led the Pride Parade in Dublin, seasonal events including trips to Oakwood & Tayto Park and the annual Christmas Show. There was more collaboration between the projects and it is hoped this will continue next year.

Issues/Challenges

The recruitment of new, suitable and committed adult volunteers proved to be a continuing challenge across most of the projects this year. The reluctance of new people to get involved has hampered the development some of the projects and prevented expansion of much needed programmes/groups in some communities. This may be due in part to the increasing expectation of volunteer involvement in areas they are not interested in e.g. (NQSF, Governance/compliance issues). Another issue is the difficulty in recruiting people for CE Posts with many vacant or taking extremely long periods to fill positions. This is in particular impactful on projects with one worker.

The wholly inadequate budgets of the projects placed a huge strain and burden on all involved throughout the year. The projects continued to provide a quality service with extremely limited programme budgets. There is also an emerging issue around staff retention due to the lack of any possibility for increments within the current project budgets. There are fantastic staff within this sector and it is an immediate priority to advocate for increased budgets to allow for increments. A significant amount of time and effort had to go into fundraising, which is time consuming and also more difficult when larger organisations are dominating.

There are huge gaps in other service provision especially around mental health services particularly for young people, homeless services and still no women's hostel within Waterford. Young people living in unsustainable living environments and the hidden homelessness of young people couch surfing. In addition, if there are (limited) services available transport continues to be a huge block for young people in rural areas of West Waterford and South Tipperary.

It was a really impactful and successful year for all involved in the Community Youth Work sector within WSTCYS with extremely positive outcomes for young people involved. The projects continued to be at the heart of some of the most vulnerable communities and continued to WSTCYS's long term commitment to those communities by the provision of a quality and effective youth led response. Everyone is looking forward to the year ahead and what opportunities the new TYFS will bring.



YOUTH INFORMATION SERVICE (YIS)

Introduction

A. A brief overview of 2018 as an introduction

In 2018, the Youth Information Service supported young people to develop the ability, skills confidence and knowledge to use and apply information to become active citizens and to better participate in society.

B. A short section on quantitative information – numbers of young people, numbers of groups, numbers of contact hours, age range of participants reflecting this information overall for the year

As a result of an extensive targeted outreach and engagement programme a total of 7,531 information related interactions were facilitated by the staff of the Youth Information Service in 2018. 3,686 in Waterford YIC, 3,845 in the regional YICs. Almost all engagement was with young people between the ages of 15 and 21. An overall total of 3,850 one to one queries were dealt with in 2018. Top three query categories were Education, Employment & Training and Health including Mental Health information.

C. A flavour of groups/programmes for the year

As part of our Peer Youth information programme, Waterford YIC worked with 8 young people from Transition Year in the Presentation Secondary school in Waterford. Group members produced online information and multimedia. Young people designed and delivered an information needs survey and produced information to address identified needs. Young people became producers of peer information.

The focus of all work was based on the information needs of young people. The YIC used the Critical Social Education model of youth work and all young people were actively engaged and participated in all decisions relating to group planning and development. All groups had a main focus of discussing the inequalities in society and working on initiatives so young people themselves could affect change.

The service developed a successful Social Media engagement strategy based in each of the three geographical locations. The Waterford YIC now has 1,445 Followers on twitter, 4,467 Tweets, 7,319 individual likes on tweets and information posts. The service has a presence on Instagram and our own YouTube channel.

HIGHLIGHTS FROM THE YEAR

WATERFORD YIC

- Produced and launched a video on “What it means to be a teenager in the 21st Century” as part of a Transition Year Peer Information programme.
- Produced information publications on; “Dealing with Bullying”, 16th Edition of our “Summer Camps Booklet” in Waterford and “Coping with Exam Stress”.
- Secured capital grant funding for new media programmes

CLONMEL YIC

- Joint Initiative with 5 Students from the High School & the 18 Young people from Clonmel Community Youth Project, participated in a poster competition. The theme for the Posters were LGBTI & Anti-Bullying. Positive outcome of this project was the Art was displayed at an Art Exhibition in the Narrow Space Gallery, Clonmel which was attended by YIC staff
- RSA Held a workshop with 68 1st Year Students from the Presentation who all took part in an interactive educational discussion.

DUNGARVAN YIC

- Facilitated two RSA Safe talks to students and young people in the Information Centre
- Organised and facilitated four apprenticeships workshops in the Dungarvan YIC and engaging with over 170 young people
- Facilitated a Bodywhys workshop for a mixed group of 80 young people

D. Any challenges – Funding cuts, travel cuts,

Travel to ensure face-to-face support for regional staff in Clonmel and Dungarvan was very restricted due to budget constraints, this had possible knock-on effects resulting in the loss of long-term volunteers in regional centres. Again this year it was a challenge for the service to plan initiatives and develop the services for and with young people without proper funding. It was very challenging to design and deliver Youth Information programmes without a programme budget. To address these challenges in the coming year, the service recommends greater financial input from staff with opportunities for staff to suggest priorities for budget allocation.

E. Volunteers and community involvement

Volunteers participated in service delivery and development through participation in the Youth Information Advisory Group, which held quarterly meetings throughout the year and as active members of the Implementation Team of the NQSF.



WOODSTOWN RESIDENTIAL AND ACTIVITY CENTRE 2018

Woodstown Residential and Activity Centre (WRAC) provides a secure, safe environment of natural beauty, located on Woodstown Strand, which helps young people achieve a range of personal and social developmental outcomes through the methodologies of residential group work. The unique opportunities afforded by this special type of youth work have led WRAC to have a special place in the hearts and minds of young people within WSTCYS.

- The Centre was booked 67 times in 2018, with people staying between 1 and 7 days.
- 44 bookings came from WSTCYS Projects and Groups and 23 bookings came from external Groups.
- 1004 young people used the premises for a variety of purposes in 2018.

Volunteer Involvement:

There were 4 excellent volunteers involved in Woodstown during the year and they used their wide array of talents to greatly enhance the impact that Woodstown had on the young people who used the facilities.

Overview of Activities and Developments:

1. As well as offering quality facilities to Groups who want to utilise residential group work methodologies, Woodstown also carried out a range of other activities that added value to the core work of Groups that used the premises, such as:
 - Self-care days
 - Team building exercises
 - Outdoor days on the Comeragh Mountains
 - Games evenings with volunteer groups
2. Woodstown completed the final year of the NQSF process, ensuring that quality youth work is at the core of everything that we do.
3. In addition, Woodstown ran a 4-month Youth Employability Programme with 15 young people who benefited significantly from their experience, most of whom are now in employment, education or training.
4. Woodstown also ran a very successful Erasmus+ Training Course entitled 'A Deeper Sense of Inclusion' with European Youth Workers from 10 different countries focusing on self-development and inclusion in both personal and professional contexts. This included 4 WSTCYS staff and volunteers.

Highlight of the Year:

The look of happiness, pride, belonging and satisfaction on the faces of the young people who took part in the Youth Employability Programme as they received their Certificates for Employability Skills, Computer Skills, First Aid, Manual Handling and Youth Participation at an Awards Lunch in the Waterford Manor Hotel has to be the highlight of 2018.

Challenges:

Attracting, developing and keeping volunteers has to be the main challenge for Woodstown. People are simply busier than ever, and even those with the largest reservoirs of goodwill and good intentions are physically unable to do all that they want to do.



GARDA YOUTH DIVERSION PROJECTS

In 2018, the seven Garda Youth Diversion Projects (GYDP's) of WSTCYS worked with a total of 283 young people aged 12 to 18 years across the Project catchment areas in Waterford City, County, and part of South Tipperary who were already engaged in and/or at risk of becoming involved in offending and anti-social behaviour in the community. There were 197 young men (up 68 on 2017) and 86 young women (down 70 on 2017) engaged during the year with the highest proportion of participants (161) in the 15-17 age range. Overall numbers reached were remarkably consistent with 2017 (283 versus 285 in 2017). GYDP's reached an average of 40 young people per Project over the year and successfully achieved a high level of compliance with the target numbers and targeting priorities committed to in IYJS-approved Annual Plans for 2018.

An overview of the referral breakdown across the seven Projects shows that, largely consistent with 2017 trends, four of the seven Projects worked with a higher number of secondary than primary referrals during the year. Two Projects reached an equal number of primary and secondary referrals and 1 Project engaged a higher number of primary than secondary referrals in 2018. On paper, while this profile is similar to previous years, it indicates an improvement in levels of primary referral (from JLO's) to some Projects which is welcome in light of the targeting priorities of GYDP's and funder expectations in this regard. The continued high participation level of secondary referrals (non-JLO) demonstrates the vital contribution of GYDP's in identifying and engaging young people in the community at significant criminogenic risk as a preventative strategy. Projects primarily worked with young people identified as moderate to high risk using the YLS-CMI sv/YLS 2.0 assessment and case management system; the risk profile where evidence suggests GYDP's can have optimum effect. The engagement levels of the Projects remained high with the vast majority of young people who were admitted to the Projects successfully engaged by the Youth Justice Workers. Projects remained committed to efforts to include young people who were found to be "harder to reach" while ultimately respecting the principles of choice and voluntary participation at the heart of youth work.

Activity and Development Overview 2018:

A dominant theme of our Youth Justice sector for the first half of 2018 was the GYDP Change Process, in effect a commissioning exercise being undertaken by funders, which was initiated in prior years and gathered pace rapidly in 2018. A synopsis of this Key Sectoral Development is provided in the relevant section of this report but it is important to recognise at this juncture the particular commitment of YJ staff to maintaining our high standards of work at a time of considerable uncertainty about the future of our Projects, their important work and the livelihoods attached to them in our service.

The Youth Justice staff team remained consistent in 5 of our 7 GYDP's in 2018. 2 Projects experienced staff changes during the year, which inevitably brought challenges, given the relational foundation of our work and the everyday practicalities of keeping things going while new colleagues "learn the ropes". The work of the Garda Youth Diversion Projects was successful throughout 2018 in identifying and engaging young people involved in and/or at risk of offending and anti-social behaviour in line with local youth crime analyses, targeting priorities, outputs and outcomes set out for the year. Funded through the European Social Fund's Programme for Employability, Inclusion and Learning (PEIL), the GYDPs worked on a multi-agency basis to increase young people's protective factors and decrease their risk factors across 7 dynamic risk domains set out in the YLS 2.0 Assessment Tool, looking at the young person's strengths and risks in relation to Family Circumstances/ Parenting, Education/Employment, Peer Relations, Substance Abuse, Leisure/Recreation, Personality/ Behaviour and Attitudes/Orientation. YJ Workers engaged young people in creating an individualised Case Management Plan with a focus on addressing the specific risk/need/responsivity profile of each young person, which was kept under regular review. The cornerstones of youth work underpinning WSTCYS's approach were fundamental to each Project's ability to reach, include and build consistent, trusting and supportive relationships with and between young people as the vehicle for individual growth and change. Young people were typically engaged on a multiple contact basis with a blend of Developmental Group Work, 1:1 work, 2:2 work, Special Interest Programmes and Education/Employability Supports as programme pillars on a weekly basis, enhanced by a range of Issue-based responses, Civic Development activities, Seasonal/Holiday programmes and new learning experiences throughout the year. Staff employed a range of tools and methodologies to impact on young

people's thinking, feeling and action and to foster reflection on the connections between attitudes, emotions, behaviour and motivation to change, in particular with regard to each individual's specific circumstances and "triggers" for offending. Examples of methodologies/frameworks employed by Projects in 2018 include:

- Developmental Group Work
- Motivational Interviewing
- Solution-Focused Brief Therapy
- Restorative Practice
- CBT Skills
- Life of Choices
- Pro-Social Modelling
- Outdoor Education and Blended Learning
- Reflective Practice
- Positive Reinforcement
- Positive Youth Development
- Choice Theory
- Knowledge, Feelings and Skills Framework



The continuing Personal and Professional Development of staff was encouraged through internal engagement in Supervision, specific training/upskilling opportunities and Sectoral Team Meetings throughout the year complemented by individual External Supervision and Support and periodic engagement in Community of Practice meetings operated by the Best Practice Unit within IYJS.

The effect of all of these outputs in practice is what really matters in looking at the success of any given year and 2018 proved a strong year in making a meaningful difference to the lives of the young people engaged in the GYDP's, many of whom are very vulnerable and dealing with significant adversity in their lives. A composite of outcomes gives a flavour of what was achieved:

- Reduced offending behaviour
- Improved responsivity from parents/carers in relation to problematic behaviours
- Improved engagement with support services/ reduced isolation
- Increased resilience in the face of challenging family circumstances
- Improved educational attainment
- Improved motivation to make positive changes
- Improved critical thinking and reflective skills
- Improved opportunities to access relationships that model pro social behaviour
- Enhanced decision making skills and improved awareness of the misuse of alcohol
- Reduced instances of anger and improved self-management skills
- Reduced impulsivity particularly related to theft
- Increased access to pro social leisure opportunities
- Enhanced resilience in relation to peer led decision making and criminal adult influence
- Improved levels of empathy
- Free expression of emotions and accepting of responsibility
- Curriculum Vitae enhancement
- Increased self-belief in ability to achieve goals
- Improved constructive engagement with Gardaí to address offences



Projects maintained a strong focus on inter-agency work, both in terms of their core operational structures of Project Committee and RAC and day-to-day practice in relation to joined-up thinking and planning with allied services to address specific needs of young people, whether by way of collaborative working, referral and sign-posting, advocacy or representation on local multi-agency networks such as Child & Family Support Networks. As the language of "wrap-around service" to young people came more to the forefront of IYJS stated priorities in 2018, a cursory glance of our Annual Reports for 2018 speaks to a high level of commitment to integrated and collaborative approaches which we have long championed and led out on with young people's needs, rights and best interests at the centre of what we do.

Staff worked hard to ensure a high level of compliance with all administrative requirements over the year. Through the combined efforts of Project staff, WSTCYS Management & Finance staff and local AGS-led Committee structures, Annual Performance Data, Annual Reports, Quarterly Financial Reports, ESF Returns and all other requests for information/reports were delivered to a high standard and in a timely manner. In 2018, out of the Change Process which is outlined below and ongoing changes at national and EU level, Projects had

to prepare for and respond to Site Visits, Verification Checks, Inter-rater studies, online pilots and YLS audits in addition to several new requirements in 2018 e.g. retrospective Information and Communications reports, changing reporting templates, surveys and consultations, often with very tight deadlines. Staff responded to every ask with a professionalism, flexibility and pragmatism which was and is always appreciated.

HIGHLIGHTS IN 2018:

TYRE GYDP; 100% completion of the Work to Learn programme by 4 young people; Annual Awards Night celebrating the achievements of Project participants and 10-year anniversary of the Project

CYD GYDP; 4-night Soccer League in conjunction with FAI Development Officer that culminated in a soccer match against the Gardaí; 1 young person attended the Youth Participation Hub na nÓg consultation in Dublin on how GYDP's help young people

EDGE GYDP; 32 of 33 participants did not receive a caution in 2018 which staff believe was highly influenced by the variety of interventions made available to them by the Project; increase in Parent/Family Contact and Support Work

BALL GYDP; 94% of participants remaining in full time education and 92% not reoffending; high attendance of young people

DAY GYDP; Developed a new group called the "Tuesday Chillout" which has proven to be very successful in targeting and actively engaging more young people in the DAY; participation of 6 young people in the X-Hale Smoking Prevention Programme.

SWAY GYDP; Two groups of young people aged 13-16 who completed two films went on to win 'Best Group' award at the national final of Fresh Film Festival in Limerick. Young people attended the finals where their movies, which covered topics of teen pregnancy and bullying, were viewed by approx. 400 of their peers; 2 young people completed the Youth Employability Initiative

PACT GYDP; Awards Night where the YouTube video reflecting the learning from the Bloom Project 2017 was launched, an event which was a lovely celebration of achievement by young people with their families, volunteers and stakeholders and also was promoted through "Europe in My Region" and attended by a representative of the funder Managing Authority in Ireland.

CHALLENGES IN 2018:

TYRE GYDP; Maintaining the Project in the context of staff changes at the beginning and at the end of the year

CYD GYDP; Having a number of young people who still needed support but were beyond the age range of the Project and are reluctant to be referred to other interventions

EDGE GYDP; The impact on young people, staff and the community as a whole of a number of tragic deaths by suicide, including a young Project participant; Substance misuse and its effect on young people's wider behaviours and risks

BALL GYDP; Young people on reduced timetables or with no alternative educational placements; young people owing money to criminally active adults in the community

DAY GYDP; Trying to engage young people who were cautioned for substance misuse issues but refused intervention; time spent on the increasing support needs of parents/families – lengthy waiting time for parenting programmes and family support interventions in the catchment area

SWAY GYDP; A significant amount of young people's Summer Programme contributions were stolen from the Project office by a participant which was very challenging in terms of continued intervention, breach of trust and delivery of planned activities; young people identifying problem areas but not emotionally ready to address them or engage in available supports

PACT GYDP; Increased levels of poverty among young people and their families with some struggling to provide basic materials for school; access to services for young people presenting with mental health issues, ADHD, ADD and other learning difficulties

Volunteer Involvement

There were 25 volunteers active across the 7 GYDP's of WSTCYS in 2018, 11 male and 14 female with a more notable loss of female than male volunteers since 2017. This represents a reduction of 10 on the 2017 total and reflects a development challenge also being experienced by our Community Youth Work team. Work is ongoing to recruit and retain volunteers who are instrumental to our work with young people and to enhancing the quality of community life across our catchment areas. Working in partnership with staff and young people, volunteers made it possible for Projects to offer a wide range of responsive groups, programmes and activities to young people throughout the week, including at identified times of higher risk. Volunteers also constituted effective pro-social models for young people, supporting and challenging them to participate positively in the Project and to contribute to the development of their groups, Centres and wider community. In addition, volunteers enabled increased contact time with young people and/or introduced specific skills to the Projects which young people could draw on to advance their interests, educational/career goals, wider personal and social development and civic responsibility. Local volunteers in particular continued to bring their insight into and experience of what is happening on the ground in communities on a day-to-day basis, contributing to a more nuanced understanding of the familial, social and environmental context of youth offending and thereby informing effective targeting and local engagement strategies.

- **GYDP Change Process.** Significant service effort was required in the first 6 months to prepare for the commissioning process of GYDP's whereby a call for proposals was expected from IYJS requiring the reconfiguration of GYDP's based on Garda Divisions. Developing a strategy for this in Waterford and Tipperary was our focus with a clear intention to retain our Youth Justice work going forward. The change theme dominated the national and local meeting agenda and indeed necessitated our engagement in a number of additional meetings, consultations, field trips, advocacy, mapping, research and planning. This extra work was against a back-drop of considerable sectoral uncertainty, operational concerns and genuine fears for the future of our Youth Justice work and the jobs of practitioners and organisational resources that go with it. We received correspondence in June from Deaglán O' Briain (IYJS, Head of Young Offender Policy and Programmes in DJE) that commissioning would only apply to new Projects or where significant changes were being made to existing ones. While this brought an end to the uncertainty experienced, it was apparent in the second half of the year that there remains a reform agenda in terms of working towards a situation where any young person in need of a GYDP response in the state should be able to get it. In addition, there is a strong interest in early intervention and prevention in terms of work with younger children and families, reflected in the invitation for GYDP's to apply for pilot Family Support and 8-11 Initiatives for submission in November. A note of sincere thanks and appreciation to everyone involved but in particular our dedicated staff who weathered this particular storm admirably, engaged very positively at all levels and continued their work with young people with the consistency and quality that is characteristic of our approach.
- **Developing an effective working relationship with Le Cheile in terms of delivering on Year 2 of a DAF-funded Mentoring Pilot.** Year 1 had its challenges but indicators were positive as early as January 2018 that key relationships between Youth Justice staff and Le Cheile's Mentor Project Officer were established and working well, with 7 young people matched and active with their mentor at the end of that month. Caseload indicators continued to improve over the year towards a target of 15 active cases and captured with IYJS in a meeting held in Dublin in September. It is intended to sustain and expand Mentoring nationally in 2019 with Dormant Accounts funding. WSTCYS's application completed and submitted in December.
- **REPPP Project.** The EDGE Project was selected to participate in a long-term Action Research Project (ARP) being led by Dr. Sean Redmond in UL under the REPPP (Research Evidence into Policy, Programmes and Practice project) on behalf of IYJS. We are 1 of only 10 participating sites nationally and we look forward to supporting and engaging with our Carrick colleagues on this as its gets going.
- **IYJS National Conference.** Strong attendance of our team at the conference in Meath in November. Input by EGDE staff about ARP and facilitation of groups by 2 CBOR's and 1 YJ Worker.
- **New Pilot Initiatives.** Having considered the emphasis of new Pilot Projects in Family Support and 8-11 Initiative, EDGE and CYD Projects prepared and submitted funding proposals in November. We have since learned that the EDGE was successful in securing funding for 2019 and this was expected in light of a limited pot of money and IYJS stated desire to prioritise the ARP sites.

WATERFORD COMHAIRLE NA NÓG 2018

Comhairle na nÓg (www.comhairlenanog.ie) are local councils for children and young people, aged 12-17, that give them a voice on the development of local policies and services. They are recognised key national structures for participation by children and young people in local decision making in all 31 local authorities of the country. Comhairle na nÓg provides a forum for young people to identify and work on issues of importance to them, before working with key local decision-makers, in a bid to achieve their desired outcome, impact or change. W.S.T.C.Y.S. continued to facilitate Waterford Comhairle na nÓg in 2018.

- The Comhairle AGM is the main event of the Comhairle calendar and 120 young people attended this year's event in the Park Hotel in Dungarvan. Every school in the county sent representatives and most Youth Groups were also involved.
- 35 young people were chosen to form the Comhairle Executive, which meets every 2-3 weeks during the year, with the aim of carrying out the actions and decisions taken by the young people at the AGM.
- 10 of the 35 places on the Executive are reserved for young people from seldom-heard groups

Volunteer Involvement:

There were 4 volunteers involved with Comhairle in 2018 and their talents helped the Group to deliver on their objectives.

Overview of Activities and Developments:

Waterford Comhairle had two main purposes in 2018:

- A. It represented the voice of young people on many representative bodies in Waterford, including the Children and Young People's Services Committee (CYPSC), the ETB Youth Work committee, Purple Flag and the Joint Policing Committee (JPC).
- B. It enabled young people to have an impact on a topic of their own choosing. Waterford Comhairle worked on a Project entitled 'Homelessness in Waterford' for 2018 and developed their Project in a number of ways:
 1. Desk research around the topic:
Members conducted significant research into the facts and figures around homelessness using numerous resources
 2. Looking at the stories and seeing the human face of homelessness:
The members set up interviews with homeless people including an interview with a young couch surfer who was asked to leave home and had nowhere to go, and an interview with a local man who lives in the Homeless shelter
 3. Meeting with the Waterford County Council Housing Department:
This was set up through local Councillors on our Steering Committee to find out what actually happens when a person or a family presents as homeless
 4. Examining the National Dimension
A delegation of 5 young people met with Waterford Senator Grace O Sullivan in Leinster House to discuss Homelessness from a national perspective
 5. Looking at current facilities:
A delegation of 3 young people met with the manager of the local homeless hostel and he showed the young people around, meeting with homeless men and boys from Waterford
 6. Disseminating the findings:
The young people ran a 'Come and Try It Day' in the People's Park to engage the public with their findings; they presented to Waterford Council at the December Council meeting; and they presented at the National Showcase Event in Croke Park in Dublin

Highlight of the Year:

The 'Come and Try It Day' in the People's Park was a significant event in the development of Waterford Comhairle bringing together the different strands of work that had been completed and presenting it to the public. The pride of the young people in their own development stands out as the highlight of the year.

Challenges:

As with many other Projects, the challenges around recruiting and keeping volunteers were significant and Comhairle lost two volunteers for different reasons in 2018.



PRYSM (PROVIDING THE RIGHT YOUTH SUPPORT FOR ME)

PRYSM is a community-based youth support initiative, which develops a tailored, strengths-based intervention plan with the young person involved, to contribute to their positive personal, social, emotional and behavioural development and to support them to overcome particular challenges they face. PRYSM pairs individual young people with an experienced Youth Support Worker who engages them in a process of growth and development informed by the principles and practices of Youth Work.

In 2018, PRYSM as part of the new pilot programme from Tusla (Creative Community Alternatives) provided 8 very vulnerable, high risk young people with a one to one support worker, 5 of whom were sourced from our existing staff. In addition, a mother of a young person also received one to one support for one hour on a weekly basis but from a different worker. Each young person met with their support worker for 6 hours per week with the time divided based on needs and interests each week. Most young people availed of two 3-hour blocks of contact with additional follow up supports via phone when necessary. Staff and management met with social workers and the CCA co-ordinator on a regular basis to chart progress, highlight and address issues and develop responses.

There were many challenges in getting the programme up and running as it was something completely new for the young people, families and social workers involved. However, using youth work principles, practices and approach worked extremely well with successful supports provided and very positive feedback from young people, families and Tusla.

This programme is intensive and requires a heavy input from management and staff involved. Near the year end there was a very short time period when Tusla were doubtful whether they would continue funding the programme. The notice given was short and was of serious concern to WSTCYS. A back up plan was devised for each young person in consultation with the CEO and the Board as it would not have been ethical to withdraw the service abruptly with such vulnerable young people and families. Luckily the funding has been agreed for another year but all involved will have a strategy of careful disengagement and where appropriate a linking in of young people into WSTCYS services next year.



COMMUNITY BASED DRUG INITIATIVES

W.S.T.C.Y.S. manages 7 community based drug projects in the areas of Waterford City, Co. Waterford and South Tipperary. The objective of CBDI's is to support individuals, families and communities to overcome issues related to substance misuse use through provision of information and education referral, group and individual supports. The CBDI's work has a logic model with 13 actions listed and work with people from 13 years old and upwards. Increasingly over the last number of years the individual work has increased. Specifically the individual aspect of the work is to provide needs based key working to service users who require it in line with NDRIC protocols. Each Project has one staff member and a team of local community volunteers. The projects are community based services working within a community development model.

CBDI'S WORK FOR 2018:

Sectorial Statistics:

- Total of 1245 service users were engaged with CBDI's in 2018
- 137 young people in the 10-15 age groups.
- 311 young people in the 16-18 age groups.
- 234 young people in the 19-25 age groups.
- 563 adults 25 + age group.
- 2792 individual sessions undertaken in 2018.
- A total of 2,013 session hours in groups were attended by service users in 2018

Volunteer Involvement:

24 volunteers supported the work of the CBDI's during 2018, delivering a range of holistic stress relief treatments, delivering awareness sessions, facilitating family support groups and SMART recovery groups, etc.

Overview of Activities and Developments:

A wide range of activities were undertaken by CBDI's during 2018: at Individual Support Level – initial assessments/brief interventions/key working/care planning/etc. at Group Level: family support/auricular acupuncture/various community awareness events/coping skills group/smart recovery groups/SAOR Training/etc. At Family Level: Individual Support/Family Support Groups/ Respite /Awareness Training.

Highlights:

- Case Management Systems were strengthened from February when individual monthly meetings commenced with all drug project staff to provide closer support and supervision.
- Staff have been taking part in the on-going development of Standard Operating Procedures (SOP's) with the HSE during 2018,
- Whole organisation review of WSTCYS (including all Substance Misuse Projects) under Data Protection by Sytorus during the latter part of 2017 and presentation of recommendations to management team of WSTCYS in Feb 2018. All staff undertook online training in aspects of GDPR as identified through the review during the latter part of 2018.
- Annual re-assessments in Auricular Acupuncture for 30 staff & Volunteers and Occupational First Aid for 10 staff were completed during April 2018.
- Sectoral manager attended two day training in Key Working and Case Management on the 19th & 20th April in Dublin with the Learning Curve Institute, approved trainers with the H.S.E.
- Training and continued development / implementation of eCASS client recording system, two training days completed by staff during 2018.
- Clonmel CBDI provided several Education and Awareness courses to the local communities in the areas during 2018, in a total of 1120 people engaged in Education and Awareness Programmes.
- Quality and Safety Committee met six times throughout 2018 and undertook work on 5 of the designated themes within the National Quality Standards Framework through three teams.
- One staff member will undertake Train the Trainer in MAPA (Management of Actual or Potential Aggression) training, for deliver to other staff in Drug Projects during 2019.
- Continued support to staff: Monthly Peer Support Meetings, Monthly external supervision, Monthly Case Management meetings with each drugs worker, line management meetings, reflective practice meeting.

HIGHLIGHTS:

- A number of projects ran respite breaks during 2018 for a number of different groups, using the following centres: Credon Lodge, New Ross, over three days, Caldey Island over 4 days and an overnight in Woodstown Residential Centre.
- A number of Family Support members of the CBDI's groups were supported in attending the service of hope and commemoration in Dublin in Feb 2018. Also a number of service users were supported in attending the Regional Family Support Conference in Nov 2018 and the 20th Anniversary of the National Family Support Conference in Dublin.
- Drug project staff facilitated SAOR Training to other professional from line staff in both the City and County, 49 people trained.
- All Drug project staff took part in a team-building day on Wed 25th April as part of their actions under Goal 5 of WSTCYS Strategic Plan – Prioritising Wellbeing within our staff team and building teamwork, also under Theme 4 of the national standards for Better Health Care and Wellbeing.
- Staff undertook a survey in relation to Benzos Use and Crack Cocaine user amongst service users in our catchment area as part of a National Citywide Campaign in relation to increase service provision for this area of work. In total Citywide received a total of 21 replies, of which 9 were from our service. As a result, our service in Co. Waterford CBDI West was requested to make a presentation at the national meeting organised by Citywide on 30th May.
- The National Drug Forum took place in the Aviva Stadium on 12th November, with 5 workers from WSTCYS attending.
- Drug Project Staff in South Tipperary took a very active role in organising a Conference in December 2018, in South Tipperary titled – “Clean on the Green”, a joint project between Clonmel CBDI /Suir Valley CBDI / South Tipperary Substance Misuse service.
- The Cityside CBDI Family Support Group undertook a project to make a “Quilt”, that is representative of the Personal Growth of Individuals within the group and the support gained from attending the Family Support Group.

ISSUES AND CHALLENGES:

Homelessness: Increased issues of homelessness with very limited responses in Dungarvan and South Tipperary, and although the winter sleeping initiative was run in Waterford, the county service users only had access to the service in the city which they have to travel to, and this was problematic.

Child Protection Issues: Increase in Child Protection issues associated with service users attending our Drug Services.

Mental Health: On-going issue of high number of service users presenting with issues of dual diagnosis, and no updated training to staff in this area as yet. Cityside CBDI continued supporting service users at a mental health clinic in the substance misuse service in Waterford one afternoon a week, which has facilitated greater linkages with psychiatry services, and this had been a huge assistance to service users.

Benzodiazepine Misuse: Continued and increasing Benzodiazepine Misuse reported in all local communities.

On-going Intimidation: Continued threats and intimidation reported from service users to our projects during 2018 with increased drug related violence, criminal activity associated with drugs and anti-social behaviour associated with substance misuse.

Difficulties with SMART Training: Some short term difficulties were encountered during 2018 as a restructuring of a national committee within SMART organisation took place.

Needle Litter: This seems to be a recurring issue with issues of disregarded needles and associated materials, with many communities voicing concerns.

DRUG OUTREACH PROJECTS

W.S.T.C.Y.S. manages two community based drug outreach project that cover the areas of Waterford City, Co. Waterford and South Tipperary. The overall aim of the Outreach projects is to provide services and responses for people 13 years and upward who are involved in high-risk substance misuse and are experiencing social exclusion because of their substance misuse and socio-economic background. The service also aims to minimize the harm that people can do to themselves through uninformed substance use and to encourage/support them to begin to address the issues presenting in their lives. The outreach projects have 4 actions: (1) The provision of brief interventions which supports client motivation, behavioural change, and engagement with relevant services, advocating on behalf of service users to ensure appropriate service provision. (2) The provision of a needs based key working and case management structure to service users who require it in line with NDRIC protocols. (3) To support a needle syringe programme in partnership with the HSE or other providers as required. (4) To reduce drug and alcohol related harm for those using or at risk of harm through provision of information and development of service user capacities.

Sectorial Statistics:

Total of 126 service users were engaged with Outreach Projects in 2018

- ✓ 3 young people in the 16-18 age groups
- ✓ 26 young people in the 19-25 age groups
- ✓ 97 adults 25 + age group

Overview of Activities and Developments:

A wide range of activities were undertaken by Outreach projects during 2018 and all work was at the **Individual Support Level** – initial assessments/brief interventions/key working/care planning/ family support/ auricular acupuncture etc.; and in addition the outreach workers undertook the following:

- Substance Misuse Team meetings in Dungarvan during 2018 to facilitate the co-ordination of services for substance misuse clients in the area.
- Both workers took part in S.O.P.s meetings, which feed into the implementation process agreed for the S.O.P.s (Standard Operational Procedures).
- Both staff undertook two training days during 2018 in relation to the on-going development of the Ecass system.
- Both workers are actively involved in the Quality and Safety sub-committees throughout 2018, with one worker representative on the overall Q & S Committee.
- Both staff were actively involved in: Monthly Peer Support Meetings, Monthly external supervision, Case Management meetings, line management meetings.

HIGHLIGHTS:

- **Success of the Naloxone Training / Overdose Training** during 2018 and supply of kit to service users, family members and friends, which has already saved lives.
- **Drug Related Litter Campaign:** A number of meetings were held in Waterford City and County with SERDATF, HSE, CBDI and Waterford City and County Council during 2018. The result of these meetings was an agreement by the council to respond to any report of drug related litter in the community by removing same immediately. Posters were designed and displayed in various locations in the community with the phone number to ring if any drug related litter was seen in Waterford City and County. Outreach and CBDI workers informed service users of this initiative.
- **Development of the Domestic Abuse Outreach Service:** This is not a service provided by our drug outreach service, but a new service whereby Domestic Abuse Outreach Workers can meet with people on a 1-1 basis in Waterford City and County offering them support with regard to domestic abuse. The Waterford Drug Outreach Project has made a number of referrals to this service and feedback from service users is very positive.

ISSUES AND CHALLENGES:

Homelessness: was a major issue for service users again in 2018, this adds to the difficulties clients face in struggling to address their drug use. Stable accommodation is a vital component to any treatment plan. The housing options available to them are extremely limited and often unsuitable. Those from the County continue to have to travel to Waterford to present as homeless and to avail of homeless services. The projects welcome the development of the homelessness hub in Waterford City during 2019; however the issues in the county still prevail.

Mental Health Supports: A high percentage of those engaged with the project, presented with mental health difficulties along with a substance misuse issue. With very limited dual diagnosis services available there continues to be the challenge for service users and for the project in addressing these needs.

Misuse of Pregabalin (Lyrica): 2018 saw a continued increase in those presenting as a result of their misuse of Lyrica, a prescribed med which is now being sold on the street. There continues to be no protocols or agreed detox plans on managing Lyrica dependency which continues to cause great difficulties for service users.

Lack of funded treatment beds: In Mid 2018 all HSE funding for residential treatment in the South East ran out, leaving service users with no access to some of the residential treatment centres. The challenge going forward is access to treatment beds for service users.

Child protection/child welfare: In 2018, there continued to be a number of service users and their families engaging with the social work service regarding the protection and welfare of their children, this is an ongoing challenge within Outreach Drug Services.



INTERCULTURAL HEALTH HUB

Funded by the H.S.E., the Intercultural Health Hub aims to improve the health outcomes of Protection Applicants, Refugees and Roma, by advocating and supporting access to health care systems in Ireland. The Intercultural Health Hub is funded by HSE Social Inclusion Southeast Community Healthcare who work towards achieving equality of health outcomes for minority and vulnerable communities in the Southeast. This is a new project for W.S.T.C.Y.S, and this project encompasses the Health Support Project in Dungarvan and the Refugee Liaison Community Mental Health Nurse post. The new project employs: 1 x full time supervisor, 5 x part - time Intercultural Health Advocates and 1 x part – time Refugee Liaison Community Mental Health Nurse.

Overview of Activities and Developments:

The role of the Intercultural Health Advocate is to support access to health information and health services and supports for Protection Applicants, Refugees and Roma Communities. The workers assist in the delivery of key health messages, facilitate the development of health initiatives/programmes in response to health needs and provide health advocacy supports when required. Intercultural Health Advocates are working with two Direct Provision Centres in Waterford, two in Tramore, one in Carrick-on-Suir, one EROC (Emergency Reception and Orientation Centre) in Clonea, Dungarvan and with the Roma Community in Waterford.

Only Intercultural Health Advocates with the EROC Clonea and the Refugee Liaison Community Mental Health Nurse were working for the full year in 2018. Intercultural Health Advocates for the Protection Applicants started work in August and October 2018 and the Roma Intercultural Health Advocate started work in December 2018.

The Health Support Advocates in Clonea EROC:

Undertook the following health information, advice and support initiatives with 148 Syrian Programme Refugees living in Clonea EROC:

- Delivered initial introduction, (HSW Roles) and identify Clients Health Needs.
- Delivered information on self –medication over the counter information as part of Health Orientation at ETB,
- Facilitated GP appointments, dental appointments for adults and children, Optician appointments, Ante-natal appointments and emergency appointments in UHW / Shandon Clinic, organising transport, Interpreter if required, on Clients request.
- Facilitated Safety Net Initial Health Assessment Clinics and work from their follow-up sheets to organise health service needs for clients.

The Health Support Workers for Protection Applicants and Roma Community:

Engaged with 169 clients providing them with information and support for:

- Application for Medical Card or renewal of same.
- Registration with GP services.
- Appointments to GP, Hospital and Dentist.
- Accessing Social Welfare and Housing supports and referrals to English Language or other education courses.

The Refugee Liaison Community Mental Health Nurse supported 70 clients through:

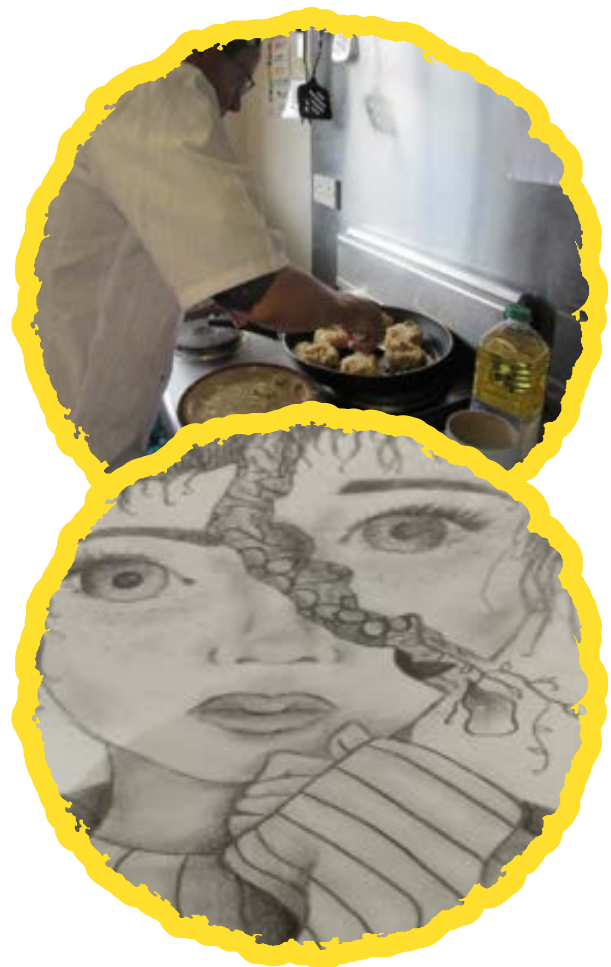
- On-going follow ups each week on 1:1 basis.
- Visiting all families individually with Project workers.
- Supporting project workers with settling in complaints/concerns and some challenging issues.
- Organized “Music in Mind” workshop for Protection Applicants and Refugees.
- Participated in “Smashing Times” theatre group workshop with clients in EROC.
- Many asylum seekers monitored due to low mood and social isolation, plan of care for re-socialization agreed with them. Many started volunteering and were involved in Viking marathon.

HIGHLIGHTS:

- Successful “Music in Mind” programme run in the WIT Music Campus in College Street. Participation on the Music in Mind Programme was encouraged from the programme refugee population and staff / workers supporting this target population. Participation was strictly on a voluntary basis only. One of the aims of the programme was to enhance the potential to support the building of greater integration of the programme refugees.
- Involvement of young people at the EROC Centre in Clonea with young people from Dungarvan Youth Centre in the running of a soccer tournament and an Irish Ceili Night at the centre

CHALLENGES:

- One of the biggest challenges facing Health Support Advocates is the language barrier; most of the people we are working with have a limited level of the English Language.
- Lack of GP places for Protection Applicants (especially in Carrick on Suir area) and the understanding of cultural differences and how the health system works.
- Within the Roma Community, literacy and English Language are the main barriers.
- Complying with Habitual Residence Condition is another huge challenge.
- Endeavouring to engage Roma women in any kind of activities is proving very hard because of their cultural and family traditions and beliefs.



Art work produced by some of the participant's from the Making Connections Programme.

MAKING CONNECTIONS PROGRAMMES

Making Connections Programmes in both Waterford and South Tipperary provide QQI Level 3 Major Award Employability Skills training to individuals who have experienced substance/alcohol misuse, homelessness or substance related mental health difficulties. It is a low entry level and flexible training programme that works on individual learning needs in small groups or 1:1. The programme saw a number of changes in 2018 with the introduction of a large amount of group work. Seven Major Awards were achieved by individuals as a result of long term engagement, increased completion of modules and a greater number of hours offered to the learners.

Statistics:

- | | | |
|--|---|---------------------------------|
| ✓ 60 registered for the programme, with 44 undertaking training modules. | ✓ 4 progressed into employment | ✓ 7 Major Awards achieved |
| ✓ 3 males and 1 female progressed to the SAOR Special CE Programme. | ✓ 4 went onto to further education/training | ✓ 56 minor awards were achieved |
| | ✓ 28 continued with Making Connections | |

Volunteer Involvement:

One project has one dedicated volunteer who assists with the Carrick-on-Suir outreach classes every week. The volunteer was a former participant on the programme who progressed in education and training and has been volunteering for a number of years now.

Overview of Activities and Developments:

- Increased number of group classes as per ETB funding requirements. The programme had a continual intake of learners therefore the number of groups' changed throughout the year.
- Learners had a minimum of 2 classes per week.
- Both projects have outreached to other centres to deliver training during 2018, in South Tipperary the project outreached to the Carrick Youth Resource Centre one day a week. In Waterford the project outreached to the Men's Hostel, Aiseiri Women's Home and the SHY Youth and Community Centre.
- Projects had a number of blended learning activities to include: Afternoon Tea in the Fitzwilton Hotel as part of the Culinary Operations modules and a day in Dunmore East Adventure Centre with the Health & Fitness modules.
- The South Tipperary project was given approval to break during August rather than December going forward. This is more in line with general educational calendars and is more suitable to mothers attending as their children are at home during the school holidays. Learner feedback indicated that engagement during the Christmas period was important to their mental health.

HIGHLIGHTS:

- Both projects achieved the highest rating on the external authenticators score sheet during 2018.
- Making Connections Waterford held a very successful awards ceremony where learners were presented with their certificates during 2018.
- The South Tipperary Making Connections held their annual award ceremony in March 2018. Learners were presented with their QQI certificates in South Tipperary Art Centre. An exhibition of Art and Design students work was shown and it was wonderful to see their art work showcased within our local art centre. Our guest speaker for the day was Brian Pennie. Brian has been in recovery for a number of years and was completing his PHD in Psychology in Trinity College. Brian spoke about the benefits of mindfulness not only for his recovery but for every aspect of his life. Our learners found his talk thought provoking and inspiring.
- Culinary Operations students in Carrick-on-Suir celebrated completing the cooking module by going for a 3-course meal in a well-established local restaurant. Learners contributed to a saving jar every week of class and thoroughly enjoyed being “waited on” after weeks of developing their own cooking skills.
- A group from Waterford Making Connections attended Dunmore East Adventure Centre and had a fantastic day with many learners experiencing for the first time these activities.

CHALLENGES:

- Individual's substance use leading to erratic attendance.
- One of the projects suffered the loss of 3 learners in 2017/2018. This had a significant impact on the morale of our learners, staff and the programme. Our profile of learner often faces difficulties in their everyday life. Addiction, relapse, homelessness, poor mental health, crime and many more factors impact their ability to engage in education and training. This was challenging for the programme as it had an impact on attendance and level of engagement with the training.
- The increasing amount of administration work required by the Funders.
- Incomplete referral information by some agencies has been problematic during 2018.



SAOR (SPECIAL COMMUNITY EMPLOYMENT PROGRAMME)

SAOR 11 (Special Community Employment Programme) 19/03/2018 to 15/03/19. This programme targets individual's recovery from substance misuse in Waterford City and County and also reaches South Tipperary areas. In 2018, the SAOR Scheme had one supervisor, one assistant supervisor and 20 participants.

Breakdown of Positions as follows:

Each Participant spent 11.5 hours based in their specific Work Placement and the remaining 8 hours was spent working towards goals on the (ILP). Work placements included:

1. Secretarial/Administration Workers
2. Maintenance
3. Kitchen Assistant
4. Care takers
5. Retail Workers
6. Youth workers
7. General Operative
8. Support workers
9. Ware house workers

During the year the participants availed of training opportunities under their Individual Learning Plan (ILP). This training covered a wide span from: First aid; Health & Safety; Substance Misuse Awareness; Driving Licence; Diploma in Drugs Counselling; EDCL; Manual Handling; Sports & Leisure; sports Massage; FAI Training; Social care; Youth & Community; Barbering; personal effectiveness; Art and Health & Fitness; fork lift licence. All training provided was QQI certificate approved.

Summary:

Overall it was a very successfully year for all participants as they availed of further training, education and work experience/placement. 5 participants went on to 3rd level education while a further 4 successfully gained employment. SAOR 12 was approved for rollover commencing 19th March 2019.



W.S.T.C.Y.S. COMMUNITY EMPLOYMENT SCHEME

2018 saw the start of a new three-year cycle for the Mainstream Community Employment Programme based in the Manor. Overall there was 1 Supervisor and 32 participants involved in the scheme during the year. Participants were placed in the following buildings, Ballybeg, Lisduggan, Dungarvan, Carrick, Clonmel, Tramore, Farronshoneen, Woodstown, Clonmel and Logloss.

Ballybeg had three CE positions, two in the mainstream youth project and one with the Axis Project. Ballybeg has historically enjoyed a stream of CE participants from its locale, which was a particular benefit as they came to the project with knowledge and experience of the area and could translate these traits into useful tools for interacting with the young people. A well-worn path for CE operatives throughout the service is historically to move onto the scheme following a period of volunteer work with a project, and in this respect Ballybeg was no exception, boasting a continual retinue of valued volunteers and allied locals that formed an ongoing support network for the projects.

The BALL project had a long back catalogue of CE people from its community, but recently this has been one of the many sites to gain the enrichment of a CE worker from a new community. It is hoped that the comfortable working environment provided in the year is helping to break down barriers and forge new relationships that readily reflect the composition of Waterford.

In Dungarvan in 2018 our CE people held a number of roles that all fed into the smooth functioning of the services and facilities there. The Information centre had a CE operative who provided front of house cover as well as delivering outreach work on occasion, while Rinnasilogue had three places, taking care of the homework club, youth work assistance and the upkeep and cleaning of the building.

Tramore, Carrick, Farronshoneen and Logloss all had Assistant Youth workers on placement during the year who provided vital and necessary support in the smooth running of projects and contributed their own unique personal skills that allowed for enhancement and another dimension of connectedness for our service users.

The Information centre in Clonmel held two CE places allowing for what amounts to one full time position, which was a boon for shop cover there, as well as providing much needed support for outreach work and other offsite endeavours.

Woodstown has truly bloomed into a beachside treasure in recent times, and this is in no small part due to CE support stepping in to manage the upkeep and cleanliness of the environment. Such is the scheduling for groups using the centre there is often time allowed for the Woodstown CE person to provide support for project staff should they feel like herding a group of young people up a mountain side in the sunnier months.

Manor Street has a particular debt of gratitude to CE, its workers providing staffing cover for the Manor Café and reception desk with its varied and multiplicities of tasks. They provided support in the Youth Information Centre in various guises, and they provided vital help in overall caretaking and maintenance of premises and facilities. Past C.E. staff have gone on to have careers in manufacturing, construction and traffic management. This mirrors other graduates of the CE stable moving on to: The Environmental Protection Agency, The Range, freelance Journalism, and various roles in Social care.

FINANCES 2018

Waterford and South Tipperary Community Youth Service company limited by guarantee

STATEMENT OF FINANCIAL ACTIVITIES

(Incorporating an Income and Expenditure Account) for the year ended 31 December 2018

	Unrestricted Funds 2018	Restricted Funds 2018	Total 2018	Total 2017
	€	€	€	€
Income				
Generated funds:				
Donations and legacies	11,575	19,055	30,630	19,900
Income from Investments	21	-	21	-
Income from charitable activities	-	3,987,626	3,987,626	3,141,848
Other income	540,419	33,511	573,930	519,711
Total income and endowments	552,015	4,040,192	4,592,207	3,681,459
Expenditure				
Charitable activities	-	4,107,883	4,107,883	3,214,393
Other expenditure	456,203	-	456,203	380,913
Total expenditure	456,203	4,107,883	4,564,086	3,595,306
Net income/(expenditure) before gain/(loss) on disposal of fixed assets	95,812	(67,691)	28,121	86,153
Gain/(loss) on disposal of fixed assets	-	-	-	2,013
Net income/(expenditure) for the year	95,812	(67,691)	28,121	88,166
Transfer between funds	(53,346)	53,346	-	-
Net movement in funds	42,466	(14,345)	28,121	88,166
Reconciliation of funds				
Balances brought forward at 1 January 2018	1,743,323	32,673	1,775,996	1,687,830
Balances carried forward at 31 December 2018	1,785,789	18,328	1,804,117	1,775,996

FINANCES 2018 (CONTINUED)

Waterford and South Tipperary Community Youth Service company limited by guarantee

BALANCE SHEET

as at 31 December 2018

	2018	2017
	€	€
Fixed Assets		
Tangible assets	5,848,383	6,005,232
Current Assets		
Debtors	8,000	10,659
Cash and cash equivalents	507,636	416,761
	515,636	427,420
Creditors: Amounts falling due within one year	(372,070)	(306,790)
Net Current Assets/(Liabilities)	143,566	120,630
Total Assets less Current Liabilities	5,991,949	6,125,862
Creditors		
Amounts falling due after more than one year	(558,960)	(651,490)
Grants receivable	(3,628,872)	(3,698,376)
Net Assets/(Liabilities)	1,804,117	1,775,996
Funds		
Restricted funds	18,328	32,673
General fund (unrestricted)	1,785,789	1,743,323
Total funds	1,804,117	1,775,996



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