



Waterford & South Tipperary Community Youth Service

Donor Charter

This Donor Charter complies with the Guidelines for Charitable Organisations on Fundraising from the Public issued by the Charities Regulator. Adhering to these guidelines is part of being compliant with the Charities Governance Code: Principle 4.3.

It confirms that Waterford & South Tipperary Community Youth Service is committed to complying with these Guidelines. Specifically, we are committed to:

1. Treating its donors with respect, honesty, integrity, transparency and accountability;
2. Implementing Fundraising Best Practice and seeking continuous improvement;
3. Operating a Complaints and Feedback Procedure which is easy to find and use, and answering reasonable questions in a prompt and open manner;
4. Using donations effectively and only for the purpose and in the way that was advertised to donors;
5. Using and storing the donor's data only according to the law and best practice such as General Data Protection Regulations;
6. Not putting donors under undue pressure to donate, or to donate again;
7. Making transparent financial and governance information available to the public;
8. Providing information about our operations and activities.

Chairperson of the Board

Date:

27/08/2020